



(Sub-) Processors and Affiliates Information

This (Sub-) Processors and Affiliates Information document is available at www.everestgrp.com/Sub-Processors-And-Affiliates-Information. The list below identifies the Everest Group Affiliates and third-party (sub-) processors that are currently relied upon by Everest Group in its customer service activities and may be used in connection with Everest Group's processing of personal data on behalf of its customers in the context of the provision of its products and/or services.

(Sub-) Processor and Affiliate List		
Entity Name	Location	Processing Purpose
Everest Global, Inc	USA	Provide products and/or services
Everest Business Advisory India Private Limited	India	Provide products and/or services
Everest Group Consulting Limited	United Kingdom	Provide products and/or services
Everest Outsourcing Canada Co	Canada	Provide products and/or services
Amazon Web Services, Inc.	USA	Cloud-based hosting for various Everest Group assets and solutions
Azure (IAAS)	USA	Cloud-based hosting for various Everest Group assets and solutions
Microsoft Corporation (e.g., Azure, O365)	USA	Cloud-based storage, data center, and SaaS desktop Office solutions, incl. Outlook, Word, and Excel, Teams
Content Catalyst Limited (iReports)	USA	Reports portal/online report access; tracking usage
Salesforce.com	USA	Customer relationship management
Adobe Marketo	USA	Marketing, analytics, customer experience management
Zoho	USA	Low code development platform and analytics
AdobeSign	USA	Electronic Signatures
Atlassian Jira	USA	Platform for digital workflow optimization, Project management
Alchemer	USA	Cloud-based hosting of survey platform for conducting surveys of client employees and customers
Global Data Vault	USA	offsite backup
Sage Intacct	USA	finance/accounting
Whatfix Private Limited	India	Digital adoption platform for digital onboarding on our research portal and online sales training in Salesforce
Highspot, Inc.	USA	Sales Enablement Platform

For specific customer engagements, Everest Group may leverage other third-party sub processors if and as reflected in the respective contract and/or project documentation for the engagement. Everest Group may also leverage its own affiliates as listed here as sub processors for the provision of specialized expertise and/or support services.

Duration of Processing: For so long as personal data is being used for activities as described in Section 1(a) of the DPA, legitimate business need, or applicable law or regulation. The Everest Group Data Protection Addendum is available at www.everestgrp.com/DPA and is referred to herein as the "DPA."

Customer may subscribe to notifications of any update to this (sub-)processors information by writing to Everest Group Data Protection Office at privacy@everestgrp.com. If Customer so subscribes,



Everest Group will provide details of any change to the Everest Group (Sub-)Processors and Affiliates Information as soon as reasonably practicable.