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# Exponential Technologies

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[Generative AI – Review of Adobe Summit 2024](#)  
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[Exponential Technology Radar 2024: Filtering Through the Noise](#) | April 2024

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[Exponential Technology Radar 2023 – Navigating the Future with Blockchain, Metaverse, and Digital Twin](#) | September 2023

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[Exponential Technology Radar 2023: Picking the Right Battles](#) | February 2023

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[Metaverse Primer: What Is It and Where Can It Be Used?](#) | March 2022

[The Future of Custody and Depository Services](#)  
| March 2022

[Using Technology and the Ecosystem to Unlock the Potential of Digital Assets](#) | February 2022

[Enterprise Blockchain Services Provider Compendium 2022](#) | February 2022

[Enterprise Blockchain Services PEAK Matrix Assessment 2022](#) | December 2021

[Confidential Computing – The Next Frontier in Data Security](#) | December 2021

[Leveraging the Skills Marketplace to Design the Future of Work Strategies](#) | November 2021

[Deconstructing the Digital Assets Revolution – What Financial Institutions Can Learn from the Meteoric Rise of Coinbase](#) | June 2021

[Enterprise Blockchain State of the Market 2020 – Rise of the Network Resource Planner \(NRP\)](#)  
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[The Future of Mobility – on the Cusp of the Electrification Revolution](#) | May 2020

[BigTech Battle: Assessing Enterprise Readiness of Blockchain Frameworks – Protocols of the Decentralized Ecosystem](#) | February 2020

# Finance and Accounting

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[Evolution of Finance Organizations in 2024: Essential Insights for F&A Outsourcing Providers](#) | June 2024

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[Finance and Accounting Outsourcing \(FAO\) State of the Market 2023: Beyond Numbers – Unleashing the Power of AI in Finance and Accounting](#) | December 2023

[Finance and Accounting Outsourcing \(FAO\) – Provider Compendium 2023 – Update](#) | November 2023

[How to Maximize Value from Your Finance and Accounting Outsourcing \(FAO\) Engagements](#) | November 2023

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[Finance and Accounting Outsourcing \(FAO\) State of the Market Report 2023: Risks and Opportunities from the Impending Economic Downturn](#) | December 2022

[Global CFO Survey 2022](#) | October 2022

[Finance and Accounting Outsourcing \(FAO\) – Service Provider Landscape with PEAK Matrix® Assessment 2022](#) | September 2022

[Tax Compliance Transformation: Risks and Strategies for Global Management](#) | September 2022

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[Finance and Accounting Outsourcing \(FAO\) State of the Market Report 2022: Growth and Opportunity in the Digital Era](#) | January 2022

[Riding Next Wave of Growth: Evolving Third-party UK and Ireland BPS Landscape](#) | November 2021

[Finance: a Cornerstone of Enterprise Environmental, Social, and Governance \(ESG\) Strategy](#) | October 2021

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[Future of Work Series: Reimagining Workforce and Workplace Mechanics](#) | September 2021

# Financial Crime and Compliance

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[High Tide of Transformation – Financial Crime and Compliance \(FCC\) State of the Market 2024](#) | June 2024

[Webinar Deck: Transforming to Thrive: Building Winning Operating Models Amid Disruption Across Industries](#)  
| June 2024

[Financial Crime and Compliance \(FCC\) Operations Services PEAK Matrix® Assessment 2024](#) | February 2024

[Safeguarding Assets: Building Trust and Combating Fraud](#) | July 2023

[FinTech-Led Innovation in BFS – Financial Crimes & Compliance \(FCC\)](#) | July 2023

[Navigating the Regulatory Tightrope via End-to-End Solutions – Financial Crime and Compliance \(FCC\) State of the Market 2022](#) | January 2023

[Financial Crime and Compliance \(FCC\) Operations – Service Provider Compendium 2023](#) | October 2022

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[Financial Crime and Compliance \(FCC\) Operations – Services PEAK Matrix® Assessment 2021](#) | March 2021

# Financial Services Technology (FinTech)

[Capital Markets, Open Banking, and Private Equity \(PE\) IT Services – Provider Compendium 2024](#)  
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[Open Banking IT Services PEAK Matrix® Assessment 2024](#) | July 2024

[Capital Markets IT Services PEAK Matrix® Assessment 2024](#) | June 2024

[Enterprise Maturity Model for Microsoft Business Applications in Financial Services \(FS\)](#) | June 2024

[Cloud ERP – Review of SAP Sapphire 2024 Event](#)  
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[Digital Experience Platforms \(DXP\) in Asset and Wealth Management \(AWM\) Products – Technology Provider Compendium 2023](#) | August 2023

[FinTech Trailblazers – Paving The Way Toward Ease, Efficiency, and Experience](#) | August 2023

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[Cards and Payments IT Services Market Study – Provider Compendium 2022](#) | April 2022

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[Finastra IT Services – Service Provider Compendium 2022](#) | February 2022

[Temenos IT Services – Service Provider Compendium 2022](#) | February 2022

[Finastra IT Services PEAK Matrix® Assessment 2022](#)  
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[Financial Risk Management Platforms Assessment and Vendor Profiles 2020 – Cloud-enabled Modern Data Infrastructure for Intelligent Real-time Risk Management](#) | March 2020

# Forces & Foresight

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[Forces & Foresight Q2 2024](#) | August 2024

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[Generative AI Adoption in Customer Experience Management \(CXM\)](#) | June 2024

[Webinar Deck: Redefining T&S: Adapting to Economic, Regulatory, and Technological Shifts](#) | May 2024

[Virtual Roundtable Discussion Deck: Impact Sourcing: Discovering Key Talent and Revitalizing Business Outcomes](#) | May 2024

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# GBS/SS Talent Excellence

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[Top GBS Employers™ in India, the Philippines, and Poland – 2024](#) | July 2024

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[Roundtable Discussion Deck: India GCCs Propelling the Next Wave of Growth for Life Sciences Organizations](#) | September 2023

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[Virtual Roundtable Discussion Deck: The State of Insurance GBS: Igniting Innovation, Expanding Scope, and Driving Talent Strategy](#) | August 2023

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[Top Employers for Tech Talent™ in India, the US, and the UK – 2023](#) | July 2023

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[Future of Work: Shift to Hybrid Delivery Models](#) | January 2023

[Marketing in a Permaworld: a CMO Survival Toolkit](#) | January 2023

[The War for Talent in Data, Analytics, and AI \(DAAI\): Finding the Ideal Operating Model for Organizations](#) | November 2022

[Webinar Deck: Elevate Your GBS Employer Brand: Lessons from Top Employers](#) | August 2022

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[Practitioner Perspectives – Top Employers for Tech Talent – Who is Winning the Tech Talent War?](#) | July 2022

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[Marketing Services Adoption in Retail & Consumer Product Goods \(CPG\) Global Business Services \(GBS\)](#) | May 2022

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[Enterprise Acquisition Guide for Hot IT Roles](#) | April 2022

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[Build a Talent Strategy for Today and Tomorrow – Look Around and Look Ahead](#) | January 2022

# Global Business Services

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[Virtual Roundtable Discussion Deck: Assessing Talent Readiness for Next-generation Skills in GBS Organizations](#) | August 2024

[The Rise of Global Business Services \(GBS\) in the Life Sciences Industry](#) | August 2024

[The Global Business Services \(GBS\) Landscape in the Consumer Packaged Goods \(CPG\) / Retail Industry | Databook](#) | August 2024

[AI-led Business Transformation – Review of PegaWorld iNspire 2024](#) | June 2024

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[Virtual Roundtable Discussion Deck: Remaining the Employer of Choice in a Dynamic Talent Market for Banking and Financial Services](#) | December 2023

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[Virtual Roundtable Discussion Deck: Top Priorities for Life Science GBS Organizations in 2023 – Scaling R&D Capabilities](#) | May 2023

[Practitioner Perspectives – TransUnion's Journey to Integrate Multiple Acquisitions into its GBS Model](#) | May 2023

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[Webinar Deck: Key Issues for 2023: Rise Above Economic Uncertainty and Succeed](#) | December 2022

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# Google Cloud

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[FinOps Cloud Cost Management Products PEAK Matrix® Assessment 2024](#) | August 2024

[Microsoft Security – Review of Microsoft Security's Product Launch at RSAC '24](#) | July 2024

[Google Workspace – Review of Google Next '24 Product Launch](#) | May 2024

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[Google Cloud Services Specialists – Provider Compendium 2024](#) | April 2024

[Modern Infrastructure – Review of Google Next '24 Product Launch](#) | April 2024

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[Navigating the Cloudscape: Unveiling Enterprise Adoption of Google Cloud Services](#) | July 2023

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[Cautious Optimism Amid Disruption – 2023 Key Issues, Enterprise IT Perspective](#) | March 2023

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[System Integration \(SI\) Capabilities on Google Cloud Platform \(GCP\) PEAK Matrix® Assessment 2022](#)  
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[Cloud Hyperscalers: A Critical – But Not the Only – Building Block of Enterprise IT](#) | June 2021

[System Integrator \(SI\) Capabilities on Google Cloud Platform \(GCP\) Services Compendium 2021](#)  
| December 2020

[System Integrator \(SI\) Capabilities on Google Cloud Platform \(GCP\) Services PEAK Matrix® Assessment 2021](#)  
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# Healthcare and Life Sciences BPS

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[AI-led Business Transformation – Review of PegaWorld iNspire 2024](#) | June 2024

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[Healthcare Payer Business Process as a Service \(BPaaS\) – Solutions PEAK Matrix® Assessment 2024](#) | September 2024

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[Reinvigorated Consolidation in the Revenue Cycle Management \(RCM\) Sourcing Industry – A US\\$30 Billion Opportunity](#) | June 2022

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[Data and Analytics \(D&A\) and AI – Review of Snowflake's Product Launch at Data Cloud Summit 2024](#) | August 2024

[Unpacking Medicare Prescription Payment Plan \(MPPP\): Implications and Opportunities for Health Plans and Pharmacy Benefit Management \(PBM\)](#) | July 2024

[Microsoft Security – Review of Microsoft Security's Product Launch at RSAC '24](#) | July 2024

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[Role of Analytics in Claims Management](#) | June 2024

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[Enterprise Pulse for Technology Services 2024: Client Satisfaction Remains a Challenge](#) | April 2024

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[Importance of IT Security Amid Evolving Care Models in Healthcare and Life Sciences](#) | February 2024

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[Transforming Healthcare through Generative AI: A Game-changing Impact](#) | December 2023

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[Remote Patient Monitoring \(RPM\) is Ushering in a New Era of Hospital at Home \(HaH\)](#) | October 2023

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[Rising Adoption of Home-based Healthcare Solutions](#) | September 2023

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## Stay connected

Dallas (Headquarters)  
info@everestgrp.com  
+1-214-451-3000

Bangalore  
india@everestgrp.com  
+91-80-61463500

Delhi  
india@everestgrp.com  
+91-124-496-1000

London  
unitedkingdom@everestgrp.com  
+44-207-129-1318

Toronto  
canada@everestgrp.com  
+1-214-451-3000

Website  
everestgrp.com

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