



Everest Group Reports Portal

www2.everestgrp.com

November 9, 2016

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Portal overview

Content flow



Logging in (www2.everestgrp.com)

How to log in, page 1 of 2



Everest Group
From insight to action

HOME PRODUCTS VIEW MY LIBRARY

in t f G+ e Guest Personal Login Search ...

Guest

LOGIN/REGISTER

We lead clients from **insight** to **action**

Quick Search
+ Advanced Search

Popular Searches
robotic process automation
service optimization technology

List Products by:

RESEARCH AREA

- Business Process Services
- Information Technology Services
- Market Tracking & Trends
- Other Publications
- Consulting Publications

WELCOME NEW PRODUCTS (56) PREFERENCES

Welcome to Everest Group Reports

You may browse, search for, access, customize, share, and comment on our large volume of reports and other products.

If you are new to this reports portal, please click either the login icon (lock) at the top right of your screen or the Login/Register green button in the image above.

- If you already have a username (email address), please click the Login tab, enter your username and click Forgot Password. Please follow the instructions in the subsequent steps to retrieve an access code and set a new password.
- If you don't already have a username, please click the Register tab and provide the information requested. You will receive an access

HOW DO I KNOW IF I AM LOGGED IN?
If the word "Guest" appears in these locations, you are NOT logged in

Click the LOGIN/REGISTER button to login or register

Logging in (www2.everestgrp.com)

How to log in, page 2 of 2



Choose either the

- A LOGIN or
- B REGISTER tab

A

Choose LOGIN if :

- You have previously used the reports portal and have a username; or
- You have a username, but no password

B

Choose REGISTER if :

- If you are new to the portal
- If you are new to the portal and have an access code, please enter it as part of registration

LOGIN REGISTER

LOG IN TO YOUR ACCOUNT

Username / email

Password

Note: Password is case sensitive.

Remember my login details on this computer

Login

Forgotten Password / Existing user, first time visit to new reports portal?

LOGIN REGISTER

REGISTER FOR ACCESS

First Name

Last Name

Email

Note: Provide company email.

Phone

Job Title

Company

Country

Language

Password

Confirm Password

Select Account

I have an access code

I have read and agree to abide by the Everest Group [Terms of Use and Privacy Policy](#)

Register

Homepage highlights



The screenshot shows the Everest Group Reports homepage. The top navigation bar includes 'HOME', 'PRODUCTS', 'VIEW', and 'PATRICIA'. A user profile for 'patricia bee' is visible, along with a search bar and a 'MY REPORTS' button. The main banner features the slogan 'We lead clients from insight to action'. Below the banner, there is a 'Quick Search' section with an 'Advanced Search' link, a 'List Products by:' section with categories like 'RESEARCH AREA', 'Business Process Services', 'Information Technology Services', 'Market Tracking & Trends', 'Other Publications', and 'Complimentary Publications', and a 'Welcome to Everest Group Reports' section with instructions for new users and links for 'NEW PRODUCTS (96)' and 'PREFERENCES'. A 'SEARCH' button and an 'EXPORT' button are also visible.

Start new Search from any page

Recently viewed report(s)

Specific user info

Access all reports in your subscription (links to PRODUCTS in top nav)

Search with keyword or click Advanced Search for more options

Accordion navigation to find reports in specific categories or by specific authors

All new products for past 60 days

Choose email preferences

Category landing page (BFSI BPO example)



If you select a particular category or sub-category from the Homepage left-hand accordion navigation,

you will link to a category landing page

Additional recommended products based on the category you are in

- List Products by:
- RESEARCH AREA
 - Business Process Services
 - Healthcare & Life Sciences
 - Business Process Outsourcing
 - Contact Center Outsourcing
 - Banking, Financial Services & Insurance (BFSI) - Business Process Outsourcing (BPO)
 - Procurement Outsourcing
 - Finance & Accounting Outsourcing
 - Human Resources
 - Information Technology Services
 - Market Tracking & Trends
 - Other Publications
 - Complimentary Publications
 - All
 - DOCUMENT TYPE
 - ANALYST
 - GEOGRAPHY
 - INDUSTRY
 - RECENTLY VIEWED PROD...
 - RECENTLY PUBLISHED PR...
 - YOUR CUSTOM PRODUCTS

The screenshot shows the Everest Group website interface. At the top left is the logo 'Everest Group From insight to action'. The navigation bar includes 'HOME', 'PRODUCTS' (highlighted in green), 'VIEW', and 'PATRICIA'. There are social media icons and a search bar. On the left is an accordion menu with 'RESEARCH AREA' selected. The main content area features an 'Advanced Search' section with a search box and a dropdown menu showing 'Banking, Financial Services & Insurance (BFSI) - Business Process Outsourcing (BPO)'. Below this is a 'Matching Products' section with a table of results. On the right is a 'Matching Products to Buy' section with a featured report.

Product Title	Published Date
Capital Markets - BPO PEAK Matrix - 2016 - Global PEAK Preview	5 Aug 2016
Unlocking Next-Generation Value through Technology-Embedded Business Process Services Part 1	7 Jul 2016
Unlocking Next-Generation Value through Technology-Embedded Business Process Services Part 2	7 Jul 2016
Webinar Deck: Analytics: All You Need to Know about the Hottest Topic of the 21st Century	17 Sep 2015
Webinar Deck: State of the Global Services Market: 2013 Predictions	23 Jan 2013
Webinar Deck: PEAK into the BFSI Outsourcing Market	26 Oct 2012
Webinar Deck: 2012 Global Services Market	19 Jan 2012

Report listing for the chosen category can be arranged by various selections, and can show all products or only your products; the defaults are Licensed/Date sort order and All Products

Report landing page (Subscriber view)



The screenshot shows the report landing page with the following elements and callouts:

- Search within report:** A callout box points to the "SEARCH THIS REPORT" input field.
- View thumbnails of all slides:** A dashed orange box highlights the "REPORT DETAILS" section, which contains thumbnails for Page 1 through Page 6.
- Report summary information:** A callout box points to the main report title and introductory text.
- Download PDF of report:** A callout box points to the "Report Downloads" section, which features a PDF icon and the filename "BFSI BPO - Banking BPO Annual Report - September 2016.pdf".

Page Content:

Banking BPO Annual Report 2016: Riding on the Digital Wave and Advancing in Automation

Banks are currently in a state of change as they are being challenged by a multitude of macroeconomic, regulatory, and other factors certain to alter their course. Service providers can support banks in these tough times by offering their domain expertise and leveraging technology and process efficiency.

The US\$3.8 billion banking BPO market represents a significant opportunity with 7-10% anticipated CAGR. As traditional sources of labor arbitrage and efficiency fade away, providers look for newer opportunities by aiding in the delivery of more complex processes. Robotic Process Automation (RPA) can provide a business case for service providers to fix banks' broken systems temporarily, while continuing to aid their transition to new-age systems in the longer run. In this study we analyze the global banking BPO market in 2015. We focus on:

- State of the banking industry
- Market size and buyer adoption
- Banking services solution characteristics across LoB adoption, technology model, automation leverage, analytics, and global sourcing
- Banking BPO service provider landscape, covering service providers' market share and presence in various geographies

Scope of analysis

- Over 500 banking BPO contracts signed as of 2015
- Coverage across 17 banking BPO service providers including Avaloq, Capgemini, Cognizant, Concentrix, CSC, EXL, Genpact, HCL, Infosys, InteleNet, Sutherland Global Services, Syntel, TCS, Tech Mahindra, Wipro, WNS, and Xerox

Content

This report assists key stakeholders (buyers, service providers, and technology providers) in understanding the changing dynamics in the banking BPO market and identifying recent trends and future outlook. In this backdrop, this report provides comprehensive coverage of the global banking BPO market including detailed analysis of market size &

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 - Ask the analyst

Finding reports: using homepage accordion navigation

1a Choose report category from left navigation on homepage

List Products by:

- RESEARCH AREA
 - Business Process Services
 - Healthcare & Life Sciences
 - Business Process Outsourcing
 - Contact Center Outsourcing
 - Banking, Financial Services & Insurance (BFSI) - Business Process Outsourcing (BPO)
 - Procurement Outsourcing
 - Finance & Accounting Outsourcing
 - Human Resources
 - Information Technology Services
 - Market Tracking & Trends
 - Other Publications
 - Complimentary Publications
 - All
- DOCUMENT TYPE
- ANALYST
- GEOGRAPHY
- INDUSTRY

1b Choose report from category landing page

Advanced Search Reset

Specify category to search in

RESEARCH AREA +

- Banking, Financial Services & Insurance (BFSI) - Business Process Outsourcing (BPO)

DOCUMENT TYPE +

ANALYST +

GEOGRAPHY +

INDUSTRY +

Other filters

PUBLISHED DATE +

CONTENT TYPE +

STATUS ? +

Banking, Financial Services & Insurance (BFSI) - Business Process Outsourcing (BPO)

Our BFSI BPO research provides deep understanding of the industry landscape based on databases of 40+ providers and 750+ buyer contracts, updated annually. The subscription offers a wide range of research on the buyer community, including buyer size and region, contract and contract scope details, as well as provider capability and performance.

Matching Products ? Save this Search

Arrange by: Licensed / Date ▼ Show All products My products View mode

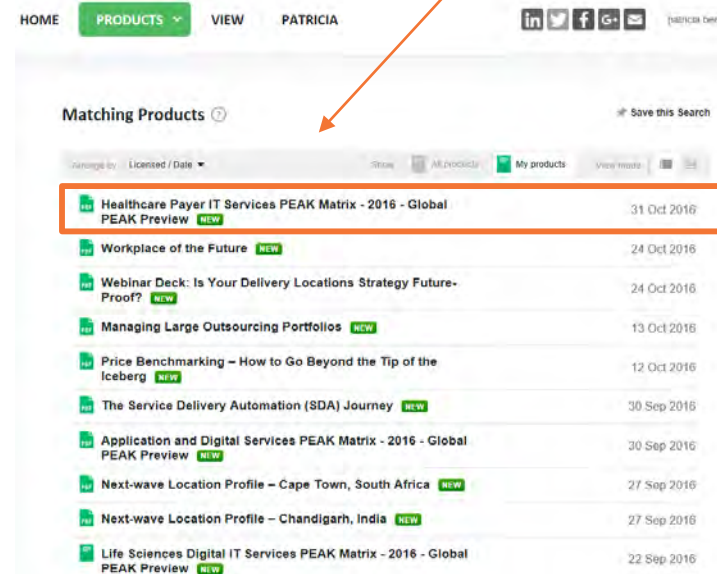
	Banking BPO Annual Report 2016: Riding on the Digital Wave and Advancing in Automation NEW	30 Sep 2016
	Property and Casualty Insurance BPO – Annual Report 2016: The Dawn of Transformational Era – Adapt and Evolve to Succeed NEW	30 Sep 2016
	Life and Pensions Insurance BPO – Service Provider Landscape with PEAK Matrix™ Assessment 2016	24 Aug 2016
	Capital Markets BPO PEAK Matrix - 2016 - Global PEAK Preview	5 Aug 2016

Finding reports: using MY REPORTS button on homepage

2a Click on MY REPORTS button on homepage image to access reports in your subscription



2b Choose report from matching products list



Finding reports: using Search

3 Click on one of two Search options:

3a Search with keyword or from Popular Searches

3b Search with keyword from top right nav from any page on site

3c Choose report from search results

The screenshot displays the Everest Group website's search functionality. At the top, the navigation bar includes 'HOME', 'PRODUCTS', 'VIEW', and 'PATRICIA'. A search bar is located in the top right corner. Below the navigation, there are two search options: 'Quick Search' and 'Advanced Search'. The 'Quick Search' option is highlighted with a blue box. Below it, 'Popular Searches' are listed, including 'robotic process automation', 'service optimization technology', 'offshore costs', and 'the banking service providers'. The 'Advanced Search' option is also visible, with a search bar containing the keyword 'robotic process automation'. The search results are displayed under the heading 'Matching Products'. The first result is 'Business Case for Robotic Process Automation (RPA) in Global In-house Centers (GICs)', dated 28 Sep 2016, with 49 pages. The second result is 'Robotic Process Automation in HR Outsourcing: Not the Same as Other Business Process Service Lines', dated 20 Apr 2016, with 7 pages. The third result is 'Upshifting Value and Talent through Robotic Process Automation (RPA)', dated 2 Feb 2016, with 13 pages. Arrows indicate the flow from the search options to the search bar and then to the search results.

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Viewing reports

Search within report to find specific keywords

← Back to search results

Banking BPO Annual Report 2016: Riding on the Digital Wave and Advancing in Automation 30 Sep 2016

SEARCH THIS REPORT

REPORT DETAILS

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Click on thumbnail of page to view full page from within browser

Different report viewing modes

Page through report

Download PDF of full report

BFSI BPO - Banking BPO Annual Report - September 2016.pdf

Report Downloads

BFSI BPO - Banking BPO (GR-2016-10-R) September

Add page to clippings

Download to PowerPoint

Drag-select an area for further options

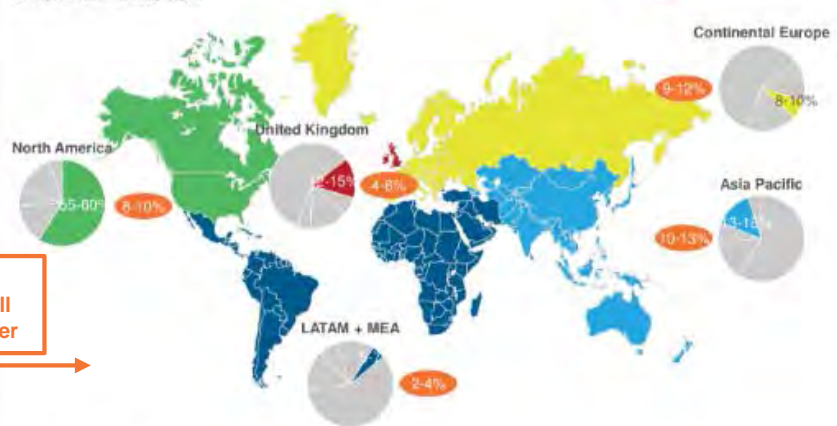
Add specific page to Clippings or Download to PowerPoint

Geographic distribution

Most of the growth was driven by North America, which continues to be the most significant market for banking BPO

Banking BPO market size by buyer geography 2015; Revenue in US\$ billion

50% Revenue growth (2014-2015)



Source: Everest Group (2016)

Everest Group RESEARCH

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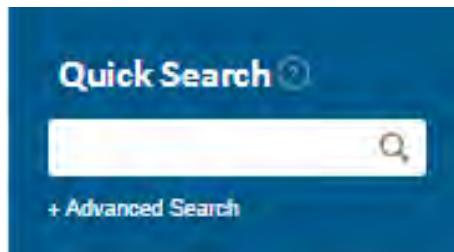
Using search

Overview

Quick Search

Left rail on homepage

- Search with keyword(s) or from Popular Searches from the main homepage



Popular Searches

Below Quick Search on homepage

- Choose among popular search terms

Popular Searches

robotic process automation
service optimization technology
offshore costs
top banking service providers

Traditional Search box

Top right of all portal pages

- Search with keyword(s) from top right nav bar on any page on site



Using search: search results landing page

After searching, using either of the two search options, you will see a search results landing page

The screenshot shows the Everest Group search results page for the keyword 'automation'. The page includes a navigation bar with 'HOME', 'PRODUCTS', 'VIEW', and 'PATRICIA'. A search bar at the top right contains the text 'Search ...'. The main content area is divided into an 'Advanced Search' sidebar on the left and a 'Matching Products' main area. The 'Advanced Search' sidebar has a search input field containing 'automation' and several filter categories: RESEARCH AREA, DOCUMENT TYPE, ANALYST, GEOGRAPHY, INDUSTRY, PUBLISHED DATE, CONTENT TYPE, and STATUS. The 'Matching Products' area displays a list of search results, each with a date, page count, title, and match count. A 'Save this Search' button is located at the top right of the results area. On the right side of the page, there is a 'Matching Products to Buy' section with three product cards. Orange callout boxes with arrows point to various elements: 'Filters allow you to narrow Search results to a focused set of products' points to the search input; 'Search results default to Relevance and All Products' points to the 'Relevance' dropdown; 'Search parameters can be saved and added to your profile' points to the 'My products' button; 'Green icon: you have access' points to a green padlock icon; 'Red padlock: you do not have access' points to a red padlock icon; and 'Additional recommended products based on Search keyword(s)' points to the 'Matching Products to Buy' section.

Filters allow you to narrow Search results to a focused set of products

Search results default to Relevance and All Products

Search parameters can be saved and added to your profile

Green icon: you have access
Red padlock: you do not have access

Additional recommended products based on Search keyword(s)

Using Search: filtering

The screenshot displays the Everest Group search interface. At the top, the navigation bar includes 'HOME', 'PRODUCTS' (highlighted in green), 'VIEW', and 'PATRICIA'. Social media icons for LinkedIn, Twitter, Facebook, Google+, and Email are present, along with the user name 'patricia bee' and a flag icon.

An orange callout box on the left states: "Filter search by eight criteria to focus results".

The 'Advanced Search' section on the left lists eight criteria, each with a numbered orange circle (1-8) and a plus sign to expand it:

- 1 RESEARCH AREA: Cloud & Infrastructure Services
- 2 DOCUMENT TYPE: PEAK Matrix
- 3 ANALYST
- 4 GEOGRAPHY
- 5 INDUSTRY
- 6 PUBLISHED DATE: < 1 Year
- 7 CONTENT TYPE
- 8 STATUS

The 'Matching Products' section on the right shows search results. A dropdown menu for 'ANALYST' is open, listing: RAJESH RANJAN, SHAILEE RAYCHAUDHURI, BHARATH REDDY, RACHIT SARAN, VISHWAS SAXENA, CHIRAJEET SENGUPTA, ANKUR SETH, and ABHISHEK SHARMA.

Search results include:

- Workplace Services – Market Trends and PEAK Matrix™ Assessment** (36 MATCHES IN 1 CHAPTERS)
- Private Cloud Enablement Services – Market Update and PEAK Matrix Assessment: Carry with Public Cloud or Die** (NEW) (40 MATCHES IN 1 CHAPTERS)
- Private Cloud Enablement Services – PEAK Matrix™ Assessment and Profiles Compendium** (+ 19 MATCHES IN 1 CHAPTERS)
- IT Security Services – Market Trends and PEAK Matrix™ Assessment & Profiles Compendium** (+ VIEW MATCHES)
- Hosted Private Cloud Services – PEAK Matrix™ Assessment and Profiles Compendium**

Using Search: saving searches, page 1 of 2

1 Click Save this Search to save search criteria

The screenshot displays the Everest Group search interface. At the top left is the Everest Group logo with the tagline "From insight to action." The navigation bar includes "HOME", "PRODUCTS" (highlighted in green), "VIEW", and "PATRICIA". On the right, there are social media icons for LinkedIn, Twitter, Facebook, Google+, and Email, along with the user name "patricia bee" and a profile picture.

The "Advanced Search" sidebar on the left contains a search bar with the term "automation" and a "Reset" link. Below the search bar, there are filters for "RESEARCH AREA" (with "Cloud & Infrastructure Services" selected), "DOCUMENT TYPE" (with "PEAK Matrix" selected), "ANALYST", and "GEOGRAPHY".

The main content area is titled "Matching Products" and features a sorting dropdown set to "Relevance". Below the sorting options, there are tabs for "All products" and "My products". A search result is displayed for a document dated "17 Jun 2016" with "87 pages" and the title "Workplace Services – Market Trends and PEAK Matrix™ Assessment". The result indicates "36 MATCHES IN 1 CHAPTERS" and includes a thumbnail image of a mountain peak. A "Save this Search" button is highlighted with a red box and an arrow pointing to it from the instruction above.

Using Search: saving searches, page 2 of 2

2 Manage the saved search

SAVE SEARCH RESULTS FOR "AUTOMATION"

Name this Search automation

Pin this Search to Homepage

Create an Email Alert

View All Saved Searches

Cancel Save

a Name the saved search

b If desired, check box to pin saved search to homepage

c Check box if you want to receive email updates when a new report matching saved search criteria is published

On Homepage

Quick Search

+ Advanced Search

Popular Searches

- robotic process automation
- service optimization technology
- offshore costs
- top banking service providers

Pinned Searches

automation

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User profile, page 1 of 2

Everest Group
From insight to action

HOME PRODUCTS VIEW PATRICIA (4)

Patricia Blair Log Out Search ...

Profile Saved Searches Clippings My Library My News

User Profile

Your Information

Name: Patricia Blair

Job Title: [Empty]

Department: [Empty]

Phone: [Empty]

Email: patricia.blain@everestgrp.com

Language: English

Save

Your Profile Picture

To change your profile picture simply upload a new one.

Upload New Picture

Profile tab

- Includes information you provided during registration
- You can change fields in profile at any time
- You can upload your photo for a more personalized experience

Saved Searches tab

- Includes any Search parameters you have saved
- No limit to the number of saved searches
- Saved searches can be pinned to the Homepage

Everest Group
From insight to action

HOME PRODUCTS VIEW PATRICIA (4)

Patricia Blair Log Out Search ...

Profile Saved Searches Clippings My Library My News

Saved Searches

Your Saved Searches

FILTER BY TITLE OR SEARCH TERM

Type to Display

Searches by Me Searches by Others

Title	Search Term	Uses Search Filters	Type
ADS recent	none (matches all)	✓	
cloud rpa	cloud rpa	✓	

Perform Search
Pin to Homepage
Share
Delete

To the Top

User profile, page 2 of 2

Clippings tab

- Area for you to save pages from a specific report or from several reports
- Allows you to create and save your own report
- You can download your Clippings

The screenshot shows the Everest Group user profile page. The user is Patricia Blain. The page is divided into several sections:

- Header:** Everest Group logo, navigation links (HOME, PRODUCTS, VIEW), user name (PATRICIA (6)), and social media icons.
- User Profile:** Profile, Saved Searches, Clippings (highlighted), My Library, and My Notes.
- Clippings List:** A list of saved clippings. The selected clipping is titled "The hype around 'Big Data' is now turning into reality, with a large set of organizations testing the waters with a pilot/PoC implementation".
- Clipping Content:** The selected clipping is displayed, showing a title, a sub-header, and a diagram. The diagram is a flowchart with three main sections: "Big data analysis - current state of analysis", "Big data analysis - current state of analysis", and "Big data analysis - current state of analysis".
- Download Options:** A sidebar on the right offers options to download the clipping to various office applications: Download to Office, Download to Word, Download to PDF, Download to Excel, and Download to PowerPoint.
- Saved Reports:** A section titled "Saved Reports" indicates that the user has not yet created a report.

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Clippings feature, page 1 of 2

1 From report landing page, choose page to add to Clippings

← Back to search results

Banking BPO Annual Report 2016: Riding on the Digital Wave and Advancing in Automation 30 Sep 2016

SEARCH THIS REPORT

REPORT DETAILS

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BFSI BPO - Banking BPO Annual Report - September 2016.pdf

Geographic distribution
Most of the growth was driven by North America, which continues to be the most significant market for banking BPO

Banking BPO market size by buyer geography
2015; Revenue in US\$ billion

90% Revenue growth (2014-2015)

Geography	Revenue Growth (2014-2015)
North America	65-80%
Continental Europe	8-10%
United Kingdom	15%
Asia Pacific	4-8%
LATAM + MEA	2-4%
Continental Europe (East)	9-12%

Source: Everest Group (2016)

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EGR-2016-11-R-1341

Report Downloads

BFSI BPO - Banking BPO Annual Report - September 2016.pdf

Add page to clippings

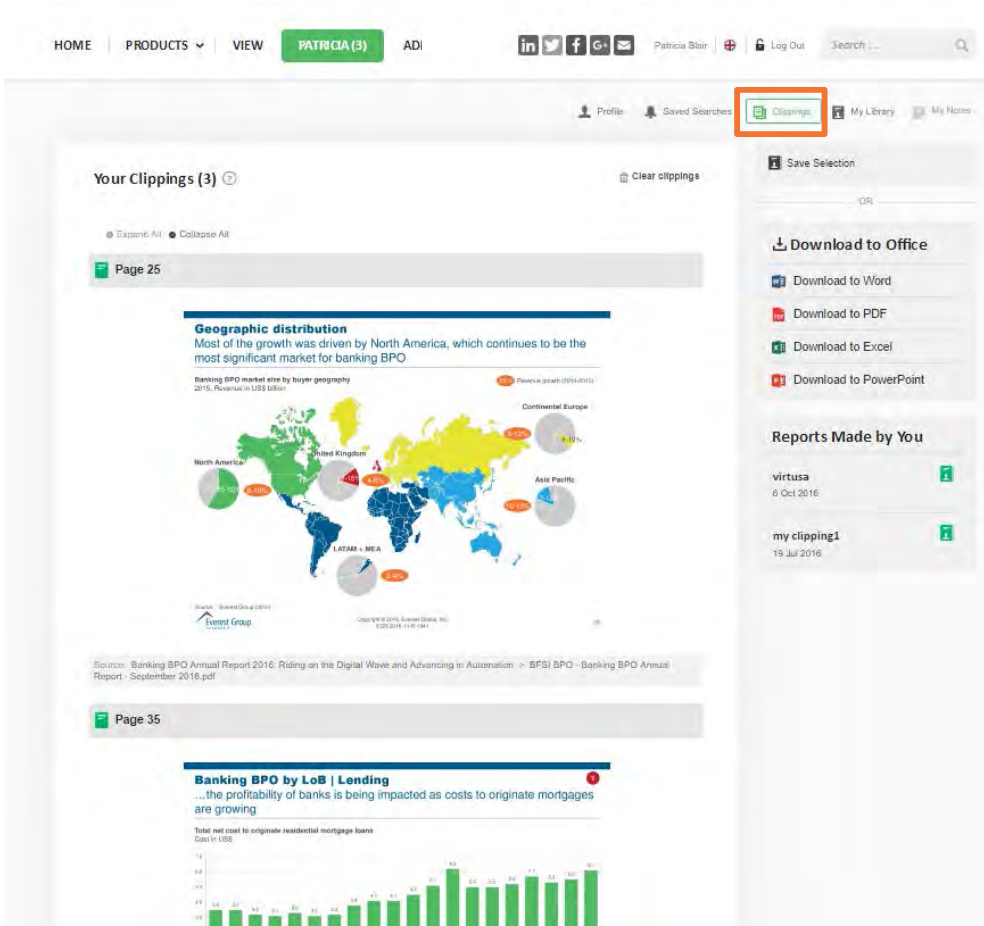
Download to PowerPoint

Drag-select an area for further options

- Hover mouse over selected report page; Click on Add page to clippings
- You may save as many pages as you want within one report or across reports

Clippings feature, page 2 of 2

2 Go to User Profile > Clippings



3 Save and/or download clipping(s) to create your own report

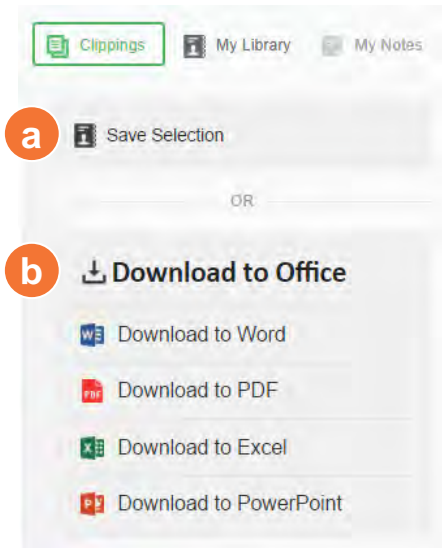


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Preferences

The screenshot shows the Everest Group website interface. At the top, the logo "Everest Group From insight to action" is on the left. Navigation links include "HOME", "PRODUCTS", "VIEW", and "PATRICIA". Social media icons for LinkedIn, Twitter, Facebook, and Google+ are present, along with a user profile for "patricia bee" and a "Log Out" button. A search bar is located on the right. Below the navigation, a blue banner features the text "We lead clients from insight to action" and a "MY REPORTS" button. The main content area is divided into several sections: "Quick Search" with an advanced search option, "Popular Searches" and "Pinned Searches" lists, and a "List Products by:" section with filters for "RESEARCH AREA", "DOCUMENT TYPE", "ANALYST", "GEOGRAPHY", "INDUSTRY", "RECENTLY VIEWED PROD...", and "RECENTLY PUBLISHED PR...". The "PREFERENCES" tab in the navigation menu is highlighted with an orange box. A dashed orange box encloses the "Preferences" content area, which includes a welcome message and a list of topics to select for information alerts. The topics are categorized into Popular, Industry, and Functional topics.

Everest Group
From insight to action

HOME PRODUCTS VIEW PATRICIA

patricia bee Registered Guests

MY REPORTS

We lead clients from **insight** to **action**

Quick Search
+ Advanced Search

Popular Searches
robotic process automation
service optimization technology
offshore costs
top banking service providers

Pinned Searches
automation

List Products by:

RESEARCH AREA
+ Business Process Services
+ Information Technology Services
+ Market Tracking & Trends
Other Publications
+ Complimentary Publications
All

DOCUMENT TYPE

ANALYST

GEOGRAPHY

INDUSTRY

RECENTLY VIEWED PROD...

RECENTLY PUBLISHED PR...

WELCOME NEW PRODUCTS (34) PREFERENCES

To provide you with information alerts that align with your interests, please take a moment to complete your preferences.

Popular Topics

Automation/Robotics Global In-house Centers/Shared Services
 Benchmarking Locations
 Cloud Pricing/Cost Structure

Industry Topics

Banking Life Sciences
 Consumer Packaged Goods Manufacturing
 Energy & Utilities Public Sector
 Financial Services/Capital Markets Retail
 Healthcare - Payers & Providers Technology
 Hospitality & Travel Telecommunications
 Insurance Transportation

Functional Topics

Benefits Administration IT Infrastructure
 Contact Center Payroll
 Finance & Accounting (incl. O2C,P2P,R2R) Procurement & Sourcing incl. P2P,S2C,S2P
 Human Resources Recruitment
 IT Applications Supply chain

- Preferences tab on Homepage will include your email preferences if you have previously selected them
- You will be able to choose and/or update your preferences in this tab

Ask the analyst

Search for 'robotic process automation'

Healthcare Payer IT Services – Service Provider Landscape with PEAK Matrix™ Assessment 2016 31 Oct 2016

SEARCH THIS REPORT

Report details

Page 1

Page 2

Page 3

Page 4

Healthcare Payer IT Services – Service Provider Landscape with PEAK Matrix™ Assessment 2016

The Healthcare and Life Sciences (HLS) landscape has been subject to significant turbulence on account of a gamut of factors including escalating costs, widespread regulatory amendments, changing business models, and evolution of the patient-centric paradigm (with mobile computing, social media platforms, "anytime-anywhere" information access, and self-service channels). This combination of disruptive and legacy factors has driven HLS firms to adopt new technologies, while also revamping their existing systems, processes, and interfaces.

As the technology mandate for HLS enterprises evolves, so do their relationships with IT service providers. This, in turn, is driving the need for relevant research and market intelligence on demand and supply trends in HLS IT services across the three major market segments – payer, provider, and life sciences. Everest Group's HLS IT research program addresses this market requirement by analyzing outsourcing trends and service provider capabilities specific to IT services in the healthcare and life sciences vertical.

In this report, we analyze the capabilities of 22 payer IT service providers specific to the global healthcare sector. These service providers are mapped on the Everest Group Performance | Experience | Ability | Knowledge (PEAK) Matrix, which is a composite index of a range of distinct metrics related to a provider's capability and market success. We focus

Ask The Analyst

Do you have a question related to this report? Ask the analyst to receive quick and professional help.

Ask now

Report Downloads

Healthcare Payer ITS PEAK 2016.pdf

Click Ask now button to ask a question about the current report

ASK THE ANALYST dialog box will open.

Enter your question about the current report

Click Send to submit your question

ASK THE ANALYST

Subject:

Healthcare Payer IT Services – Service Provider Landscape with PEAK M...

Your Question:

Send

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Please contact your client director if you have questions about the Everest Group reports portal; experience issues accessing reports; or would like to schedule an analyst inquiry

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